DANISH E-COMMERCE

What you need to know to sell onli<mark>ne in Denmark</mark>

POPULATION

5.9 MILLIO

Denmark is recognised for its robust economy, technological advancements, and leadership in the green energy sector. The country is also a leader in e-commerce, playing a pivotal role in the development of the digital marketplace and is one of the largest markets in the Nordic region.



HOW WE INVESTIGATE (

REFORE WE PURCHASE

43%

16%

13%

9%

8%

6%

3%

Advertising in print media

TV / radio advertising

HOW WE PREFER TO PAY ONLINE



Credit card	55%
MobilePay	34%
Other	11%

PREFERRED DELIVERY



METHODS	
	58%
Pick-up point	
	28%
Home delivery	
	9%
Pick up in store	9

TOTAL VALUE OF THE ONLINE MARKET IN 2024:

17.8 billion **EUR**



of people are shopping online

209 EUR

Monthly average value of online shopping per person in 2024

GET LOCAL MARKETING INSIGHTS

Local Marketing Calendar

WHAT DANES BUY ONLINE



Fashion



Health & beauty





Electronics

Groceries & meal boxes



THE MOST COMMON REASONS THAT MOTIVATE DANES TO **PURCHASE ONLINE**

69%

Lower prices

42%

Products not available in Denmark

Wider product range



Interior

WHAT YOU SHOULD DO TO BE SUCCESSFUL

Transparency, sustainability, and accurate product information are important factors for Danes. A user-friendly mobile shopping experience, alongside efficient customer support build consumer trust and ensure success.



WHAT WILL HURT YOUR CONVERSION RATE

Having access to familiar payment options like MobilePay and Dankort is essential. The lack of clear terms and authentic customer reviews can lead to hesitation and lower conversion rates.

SOCIAL MEDIA NUMBERS









